

Sauna

Watkins Wellness (“Watkins”) warrants to the original consumer purchaser (“you”) the following about your new Lifsmart™ sauna (“Sauna”), when purchased from an authorized retailer.

1 Year Infrared Emitter
Watkins warrants the Infrared emitter of the Sauna against defects in materials and workmanship for a period of one year from the installation date of the Sauna.

1 Year Heater
Watkins warrants the Heater of the Sauna against defects in materials and workmanship for a period of one year from the installation date of the Sauna.

1 Year Wood Cabinetry
Watkins warrants the Wood Cabinetry material to be free from defects in materials and workmanship for one year from the installation date of the Sauna. This warranty specifically covers the cabinet’s structural integrity (exclusive of surface stain), including the material and assembly. Since the wood used in sauna manufacturing has been kiln dried, a certain amount of expansion and contraction is to be expected in a typical sauna environment. This may result in minor cracks under normal use which are not covered under this warranty.

The cosmetic finish of the wood cabinet is warranted to be free from defects in materials and workmanship at the time of installation. Fading and weathering of the surface may naturally occur over time and are not considered defects. Refer to your Sauna Owner’s Manual for proper care and maintenance instructions.

1 Year Control
Watkins warrants the Control of the Sauna against defects in materials and workmanship for a period of one year from the installation date of the Sauna.

1 Year Music
Watkins warrants the Bluetooth Sound System of the Sauna against defects in materials and workmanship for a period of one year from the installation date of the Sauna.

1 Year Light Assembly
Watkins warrants the Light Assembly, which consists of all lights within the Sauna against defects in materials and workmanship, for a period of one year from the installation date of the Sauna.

The following applies to the each of the warranties listed above:

1 Year Labor Warranty

For one year following the date the product was installed, and with prior approval of Watkins, Watkins will pay for labor for repair/replacement associated with warranty coverage. Thereafter, Watkins will not pay for labor associated with repair/replacement of products covered by this warranty.

Extent Of Warranty

This warranty extends only to the original consumer purchaser of the Sauna when purchased and originally installed within the country of purchase. This warranty begins on the installation date of the Sauna, but in no event later than one year from the date of purchase. This warranty terminates upon any transfer of ownership, of the Sauna or if the Sauna is installed or relocated outside the

country of purchase by the original consumer purchaser prior to the expiration of the warranty period.

Warranty Performance

To make a claim under this warranty, please contact Watkins Manufacturing Corporation, at 1280 Park Center Drive, Vista, California, 92081, USA Attn: Customer Service Department (888) 961 7727 or via e-mail, OwnerSupport@watkinsmfg.com. You must give Watkins written notice of any warranty claim, along with a copy of your original purchase receipt indicating the date of the purchase and date of installation within thirty (30) days of the time you discover the claim. Watkins reserves the right to inspect the malfunction or defect on location.

Watkins or its Authorized Service Agent will repair any defects covered by this warranty. Except as described herein, you will not be charged for parts and/or labor, subject to our one year labor warranty, necessary to repair the Sauna for defects covered by this warranty. However, any and all additional costs, including shipping, delivery, set-up, installation and/ or disposal charges, will be the sole responsibility of the Sauna owner. In some cases, the servicing repairperson may charge you a repairperson travel/service charge that is not covered by this warranty. Please contact Watkins Wellness for information regarding any such charges. **This is your exclusive remedy.**

Limitations

Except as described above, this warranty does not cover defects or damage due to normal wear and tear, improper installation (including outdoor installation), alteration without Watkins’ prior written consent, accident, acts of God, misuse, abuse, commercial or industrial use, use of an accessory not approved by Watkins’, failure to follow Watkins’ Pre-Delivery Instructions or Owner’s Manual, failure to follow maintenance instructions or repairs made or attempted by anyone other than an authorized representative of Watkins. Alteration includes, but is not limited to, any component or plumbing change, or electrical conversion. You can call (888) 961-7727 for a list of manufacturer-approved accessories.

For the purposes of this warranty the term “commercial or industrial use” refers to installation in any setting in which the product is not being used for personal household use, including but not limited to hospitality applications, day spas, short-term and long-term rentals and gyms.

Disclaimers

ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE STATUTORY PERIOD OR THE DURATION OF THE APPLICABLE WARRANTY STATED ABOVE, WHICHEVER IS SHORTER. Some states, provinces (including Quebec) or countries do not allow limitations on how long an implied warranty may last, so the above limitations may not apply to you. **TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS WARRANTY DOES NOT COVER INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO THE REMOVAL OF ANY FLOORING OR CUSTOM FIXTURE OR ANY COST TO REMOVE OR REINSTALL THE SAUNA, IF NEEDED.** Some states, provinces (including Quebec) or countries do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you.

Legal Remedies

This warranty gives you specific legal rights, and you may have other rights which vary from state to state, province to province or country to country. This warranty is not transferable.